



Guideline for Contingency Plan to Prevent Corona Virus Disease 2019 (COVID-19) Pandemic

Produced in accordance with the mission of **Ministry of Tourism and Sports**





#Thailand No.1

Top Country for COVID-19 Recovery Performance
Of all 184 Countries Worldwide

Ranking by Global COVID-19 (GCI)
July 2020

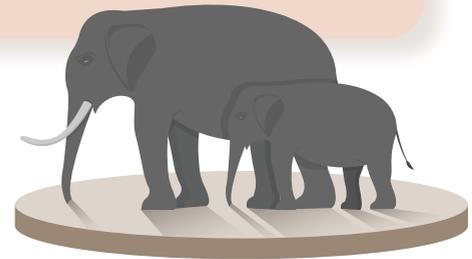


Ministry of Tourism and Sports



The COVID-19 outbreak started in December 2019 and has kept spreading across the world up until now, resulting in a large number of infected persons and deaths. The situation has, thus, widely and severely impacted the world's economy, society, politics and national security. The tourism and sport sector of Thailand has been one of the hit-hard industries due to the restrictions on international travel, causing a slump in revenue from once a thriving industry of the country.

However, more lock-down measures have been relaxed around the world, a good sign for the possible return of tourists and resumption of sport and tourism activities. In this regard, preparation for the re-opening of the country to welcome tourists, including tourism and sport-related travelers, needs to be undertaken.



To assure the safety of traveling to Thailand and to boost the confidence of the travelers, **the Strategy and Planning Division** of the Ministry of Tourism and Sports has developed "Guidelines for Contingency Plan to Prevent Corona Virus Disease 2019 (COVID-19) Pandemic, which will serve as a course of action to curb the risks.

Strategy and Planning Division
Office of the Permanent Secretary for Ministry of Tourism and Sports



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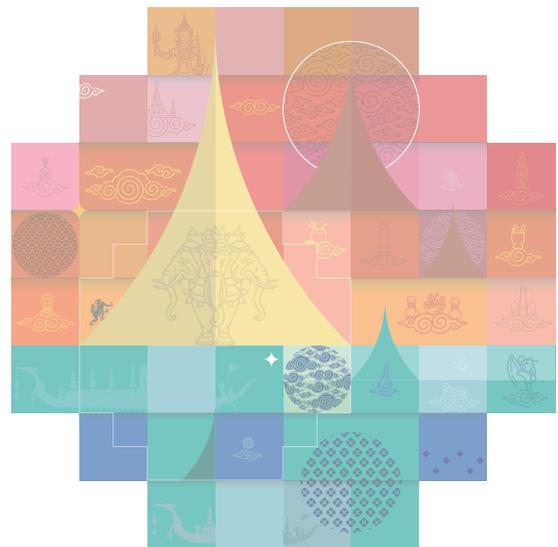
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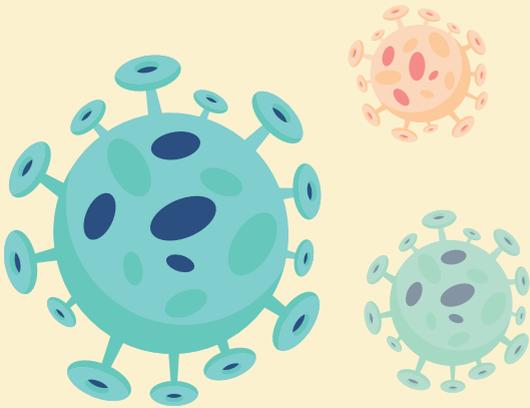
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Situation of Corona Virus Disease 2019 (COVID-19) in Thailand





Novel Corona Virus Disease infected case found in Wuhan city, China

Jan 13, 2020

Novel Corona Virus Disease infection case detected in Thailand

Jan 30, 2020

WHO officially announced Novel Coronavirus 2019 Public Health Emergency of International Concern

Feb 12, 2020

WHO officially announced the name of Novel Corona Virus disease as "COVID-19"

May 13, 2020

The Centre for COVID-19 Situation Administration (CCSA) announced May 13 the first day that Thailand reportedly has no additional case

May 1, 2020

Opened 4 domestic flights in 14 airports.

Apr 30, 2020

Thai government officially announced the 1st phase of partially relax curfew; allowed to open market, restaurant, retail- wholesale business, leisure sports, barber shop – beauty salon and so on. (effective on May 3, 2020)

May 17, 2020

The Centre for COVID-19 Situation Administration (CCSA) announced May 13 the first day that Thailand reportedly has no additional case

May 29, 2020

Thai government officially announced the 3rd phase of partial easing of lock-down measures, allowing inter-provincial travel and the resumption of theaters, massage shops, stadiums under government's conditions (effective on June 11, 2020). Thai government officially announced the extension of nation-wide State of Emergency until June 30, 2020

Jun 12, 2020

Thai government officially announced the 4th phase of partial easing of lock-down measures, allowing organization of seminars, concerts, events, consumption of alcohol in restaurants (effective on June 15, 2020). But ban remains for pubs and bars

Jun 29, 2020

Over 10 million confirmed cases of COVID-19 around the world and more than 5 hundred thousand deaths. Thai government officially announced the extension of nation-wide State of Emergency until Jul 31, 2020

Aug 30, 2020

The Ministry of Interior officially announced in the Royal Gazette, granting a stay in Thailand for qualified and specific groups of foreigners

Aug 29, 2020

The Prime Minister signed the Announcement of the Ministry of Interior on the protocol of Special Tourist Visa (STV), which stipulates a 14-day quarantine in state quarantine facilities for travelers to Thailand

Aug 28, 2020

Thai government officially announced the extension of nation-wide State of Emergency until Oct 31, 2020

Oct 18, 2020

Oxford University chose Thailand as a COVID-19 vaccine production base for ASEAN market

Oct 20, 2020

First group of Chinese tourists arrived with Special Tourist Visa (STV) under a 14-day quarantine in state quarantine facilities

Oct 28, 2020

Thai cabinet approved the travel into Thailand for a special tourist group with STV; yacht crews. But they are subject to a 14-day quarantine in their yacht before the entry

Oct 29, 2020

The Ministry of Public Health set up a committee to assess 101 alternative state quarantine centers (ASQ). Thai government officially announced the extension of nation-wide State of Emergency until Nov 30, 2020

Timeline

Feb 28, 2020

WHO officially announced the emergency warning notice of COVID-19 at the highest level

Feb 29, 2020

The Ministry of Public Health (MOPH) announced COVID-19 a dangerous communicable disease according to the Communicable Disease Act B.E. 2558 (A.D. 2015)

Mar 6, 2020

Super spreader or mass infection from Lumpinee Boxing Stadium, Bangkok

Mar 12, 2020

WHO officially declared COVID-19 pandemic a global outbreak

Apr 3, 2020

Thai government officially announced a curfew, banning people from leaving their homes between 10 pm and 4 am. The Civil Aviation Authority Thailand (CAAT) officially announced temporary restriction of all flights entering Thailand

Mar 25, 2020

Thai government officially declared nation-wide State of Emergency, effective on Mar 26, 2020

Mar 17, 2020

Thai cabinet officially announced the resolution closing educational institutions, tutorial schools, entertainment venues, prohibiting religious activities, mass gathering activities, Songkran festival, and postponing public holidays

Mar 13, 2020

Thai government officially announced the cancelation of VOA VISA for tourists from China and other 17 countries

Jun 29, 2020

Thai government officially announced the 5th phase of partial easing of lock-down measures, allowing the opening of schools, bathhouses, game arcades, pubs, bars, karaoke lounges, convenient stores under government's conditions. (effective on Jul 1, 2020)

Jun 30, 2020

The Civil Aviation Authority Thailand (CAAT) officially announced the conditions for allowing aircraft to fly in and out of Thailand (effective on Jul 1, 2020)

Jul 22, 2020

Thai government officially announced the extension of the curfew until Aug 31, 2020

Jul 24, 2020

The Ministry of Tourism and Sports officially announced strict disease preventive conditions for the resumption of 31 types of sports

Aug 19, 2020

Thai government officially announced the extension of nation-wide State of Emergency until Sep 30, 2020

Aug 13, 2020

Full operation for all educational institutions in Thailand

Aug 10, 2020

Over 20 million confirmed cases of COVID-19 around the world and more than 7 hundred thousand deaths

Jul 27, 2020

Global COVID-19 or (GCI) officially announced the global ranking for COVID-19 situation recovery. Thailand is ranked first of all 184 countries around the world

Nov 8, 2020

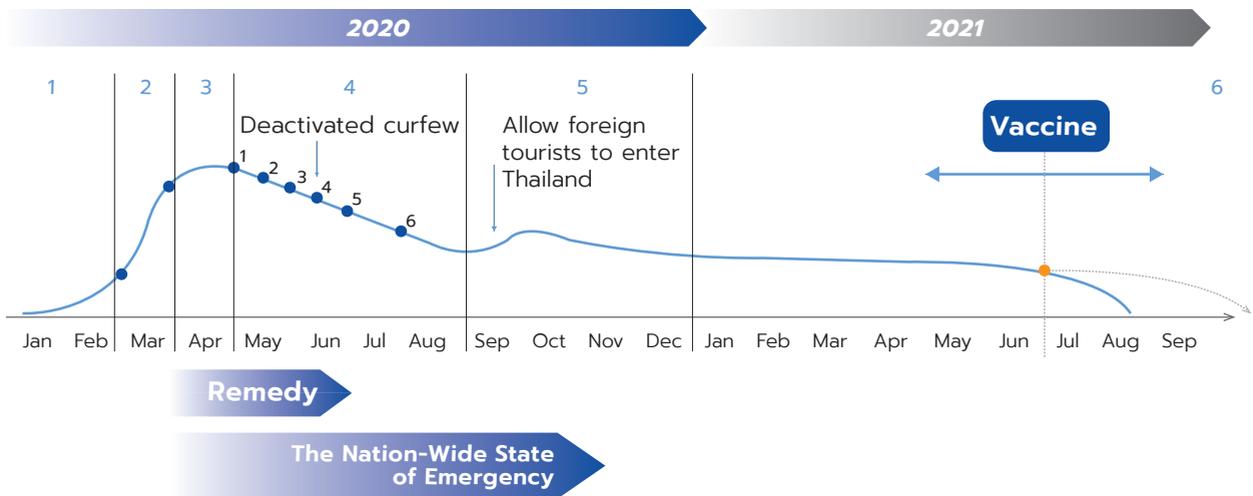
Over 50 million confirmed cases of COVID-19 around the world, more than 1.2 million deaths and 35 million recovered and discharged from hospitals

Nov 14, 2020

Total 3,866 confirmed cases, 3,707 recovered and discharged from hospitals and 60 deaths in Thailand

Situations Summary

Severity of Corona Virus Disease 2019 (COVID-19) Outbreak



1

Phase 1 (Jan – Feb)

Virus was identified, infection detected in Thailand

2

Phase 2 (Mar)

Government enforced Communicable Diseases Act

3

Phase 3 (Apr)

Enforce nation-wide State of Emergency on March 26, 2020 and launch “Yud Chure Pur Chat” campaign (Stop the Spread for the Sake of the Nation), Curfew, Remedial Measures

4

Phase 4 (May – Aug)

Ease of lock-down measures

5

Phase 5 (Sep – Dec)

Allow the entry of foreigners, More outbreaks, New Normal

6

Phase 6 (Normal Stage)

Development of vaccine, 18-month-period or until vaccine access to all

Source: Lecture Document on Guidelines for Prevention, Surveillance, Control and Curb of the Spread of COVID-19, CCSA



“The Ministry of Tourism and Sports
in cooperation with The Ministry of
Public Health is raising the standards
of tourism industry together with the
hygienic standards under the concept
“Rebuilding - Restructuring for Recovery”.
It will upgrade the standards of tourism
enterprises and is a preparation of
new normal service delivery”.

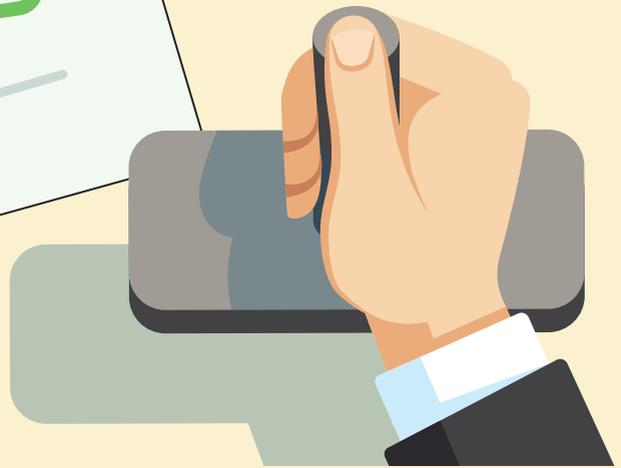


Mr. Phiphat Ratchakitprakarn
Minister of Tourism and Sports



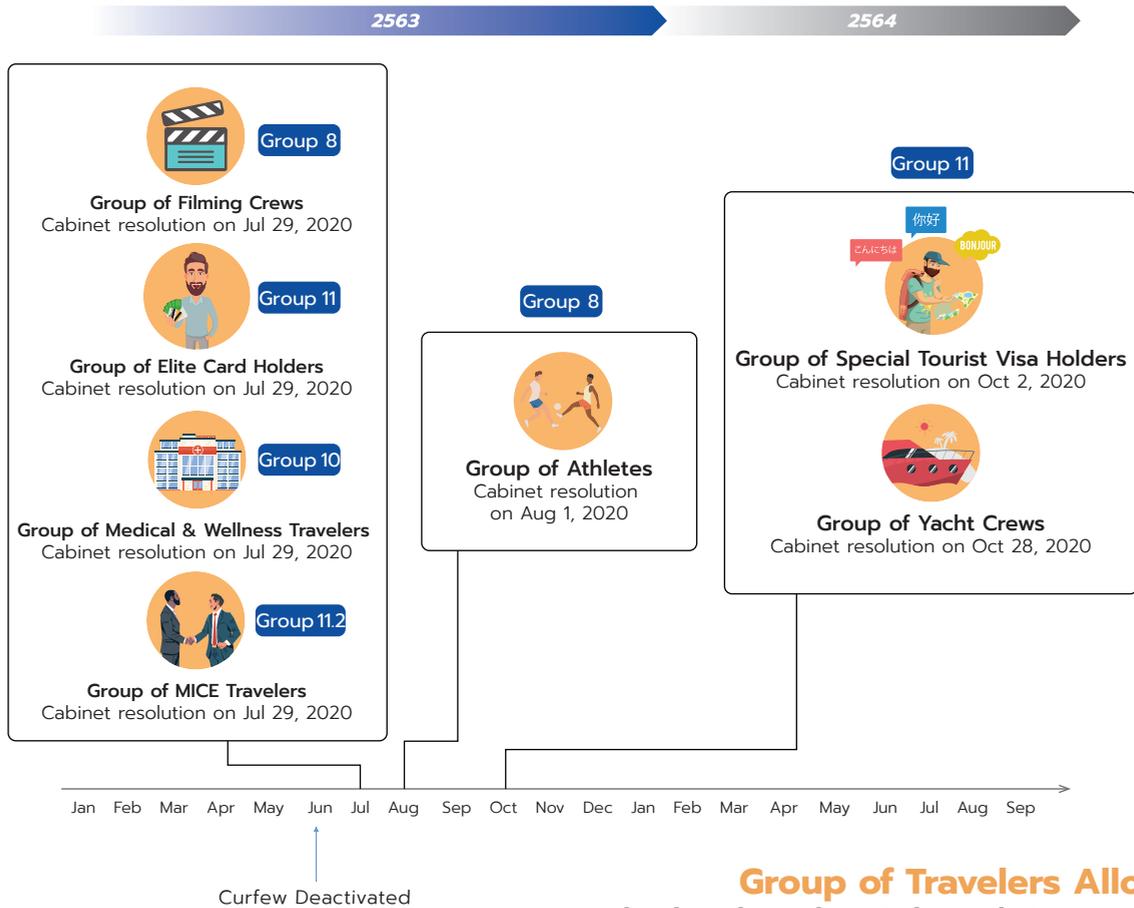


Government's Measures To Ease Restrictions on Travel to Thailand



Foreigners

Foreigners Granted with Permission for Travel to Thailand Tourism and Sports Purposes



Group of Travelers Allowed Into Thailand under Relaxed Restrictions

(Regulations Issued under Section 9 of the Emergency Decree on Public Administration in Emergency Situations Nation, Issue 13)

- Group 8** **People who do not have Thai nationality** but have work permit in Thailand, including spouse and children, or authorized foreign workers.
- Group 10** **People who do not have Thai Nationality** but need a medical treatment in Thailand, including accompanying persons.
- Group 11** **People who do not have Thai Nationality** but receive a special permission according to the Special Arrangement or have permission from the Prime Minister (there are quotas for travelers under special agreement countries which the Ministry of Foreign Affairs propose for approval from CCSA)



Regulations issued under Section 9 of the Emergency Decree on Public Administration in Emergency Situations Nation, B.E. 2548 (A.D. 2005), Issue 13



Order of the Center for COVID-19 Situation Administration (CCSA), No 7/2563, Title – Guidelines Issued in Accordance with Regulations Issued under Section 9 of the Emergency Decree on Public Administration in Emergency Situations, B.E. 2548 (A.D. 2005), Issue 6



Preparation

To Unlock Thailand for Foreign Tourists and Sporting Activities





“Tourism is related with international travel.

**It is among the first sector suffering the
impacts of any pandemics.**

**Thus, it is essential to have contingency plan
to cope with the outbreak
of both emerging infectious disease
and re-emerging one that will impact
tourism industry and the supply chain industries.”**



Mr. Chote Trachu
*Permanent Secretary of
Ministry of Tourism and Sports*



Preparation for Business Owners and Service Providers in Tourism and Sports Sector

Guidelines for Business Owners, Service Providers and Users
Under Relaxation Measures for Enterprises and Activities

TOURISM

Businesses and Activities

01

Preparation to operate tourism business

jobs of tour guides and assistants

02

Key measures for attractions

preparation for tourism business and activities
Venues,
Service Providers,
Tourists

03

Preparation

for each type of tourist attraction

04

Preparation for tourism activities

services, accommodation and homestay



Guideline for International Filming in Thailand

- Location
- Involved personnel
- Preparation of food and beverages
- Vehicles used by filming crew

Filming in Thailand The New Normal Rules and Regulations



Manual of Relaxing Measures for Tourism Business and Activities
- Guidelines for Business Owners/Service Providers/Tourists



Guidelines for Business Owners/Service Providers/Users

SPORT

Businesses and Activities

Preparation for service delivery
>> symptom screening
+ disease prevention

Register in "Thai Chana"
application and "Spirit" platform
when organizing sporting activities

Preparation of
venues and disease prevention tools,
such as limiting number of
entrance and exit, setting up disease
screening point, controlling the number
of participants to reduce crowd,
installing CCTV and ventilation system

Use "Thai Chana" application
to register before check-in and
check-out from the venue

Users/participants strictly follow health
protocols by using "Thai Chana" application
to scan for QR code before entering and
exiting the venue, wearing face mask,
reducing conversation/shouting, etc.

Cleanliness measures



Sport Stadiums including;

park,
fitness facilities,
sports ground,
outdoor stadium,
indoor stadium or sports ground,
gymnasium,
dance academy,
water sports venue



- Guidelines on Compliance with Relaxation Measures for Business and Sporting Activities No 1 (Jul 1, 2020), No 2 (Jul 16, 2020), No 3 (Jul 23, 2020)
- Guidelines on COVID-19 Preventive Compliance with Relaxation Measures for Sporting Events with Audience No 1 (Sept 2, 2020) and No 2 (Oct 28, 2020)



Preparation of Public Health Standards for Tourism and Sports

SHA : Safety and Health Administration Hygiene Safety Standard for Tourists by Tourists

Cooperative project between the Ministry of Tourism and Sports by Tourism Authority of Thailand (TAT) and the Ministry of Public Health by Department of Disease Control, Department of Health, and Department of Health Service Support and related government sector and private sector in the tourism industry.



Applicable to 10 Types of Business Activities:

- Restaurant/Food Service
- Hotel/Accommodation and Conference Venue
- Recreation and Attraction
- Vehicle/Tour Operator
- Health and Beauty
- Department Store and Shopping Mall
- Sport for Tourism
- Theater
- Cinema and Event Venue
- Souvenir and others



Project “Clean Together คนไทยรวมพลังป้องกันโรค” with “THAI STOP COVID” Platform



Platform for business operators e.g., restaurants, markets, convenient stores, food delivery, beauty salons, hotels, department stores to assess their readiness before resuming service with the compliance with the specified measures.



กรมอนามัย
DEPARTMENT OF HEALTH



“Thai Chana” Application



People scanning QR Code before using the service

Controlling the COVID-19 outbreak
Business operators register to receive QR code and display it at the entrance of their establishments.

Officers assigned through the application to assess the health standards of business operators/activities to ensure that the city can be re-opened and the risk of the COVID-19 outbreak is reduced.

“Guardian of Thai ChaNa” Application



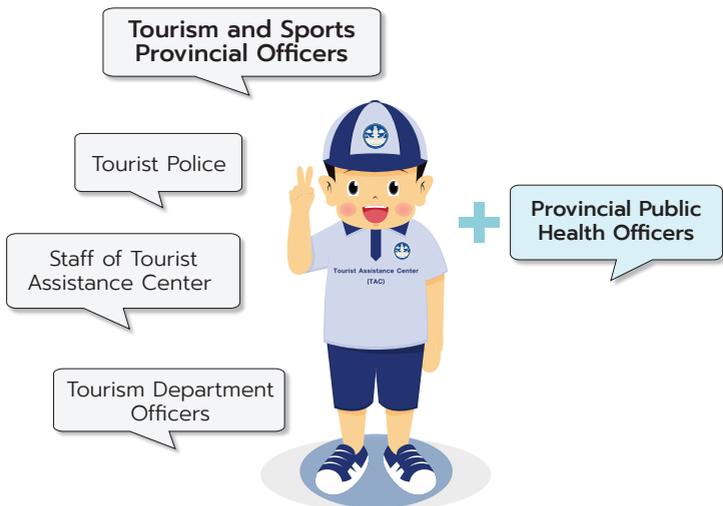
Tournament organizers and sports event organizers/stadium operators holding sport activities are required to register on “Spirit” platform.

“Spirit” Platform



Mr. Nam Jai

The Guardian of “Thai ChaNa” Application



- At Airport/Immigration Check Point**
- Situation surveillance
 - Facilitate passengers and agencies making enquiries
 - Publicize the compliance with public health standards
 - Provide instructions on registration on application (Helpdesk)
 - Patrol
- At Tourist Attractions and Sport Venues**
- Publicize and raise the awareness
 - Examine the standards and provide immediate recommendation for correction
 - Record and report the operation

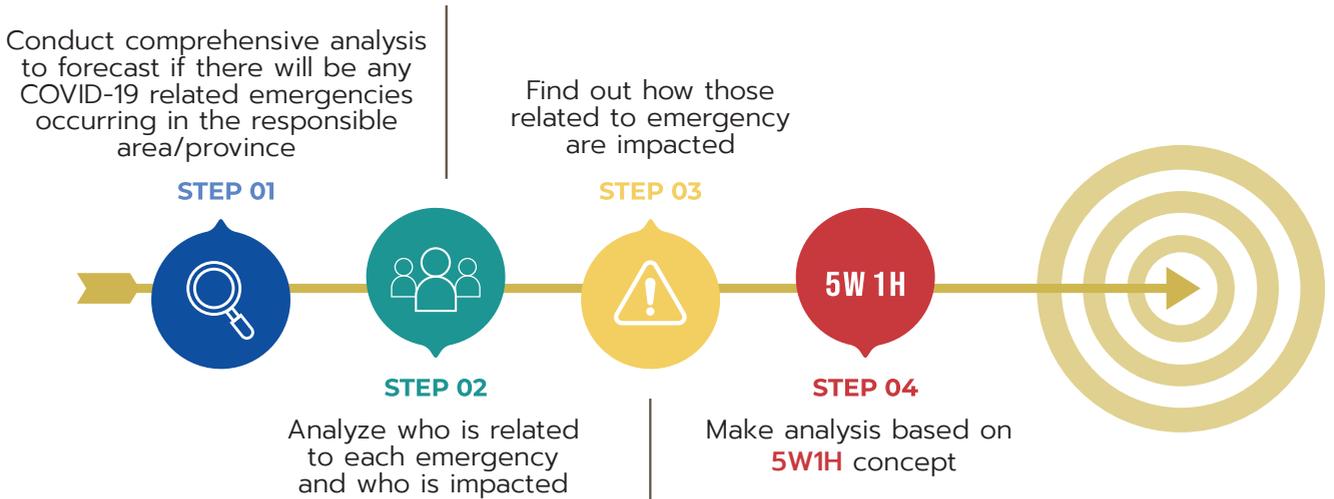


**Guidelines for Contingency Plan for
the Prevention of Corona Virus Disease 2019
(COVID-19) Pandemic in the Specific Area/Provincial Level**
Ministry of Tourism and Sports



Contingency Plan

for Corona Virus Disease 2019 (COVID-19) Pandemic.



2. WHAT(S)

What action is needed to respond to emergency

3. WHEN(S)

Appropriate time for action or time of emergency occurrence

4. WHERE(S)

Identify location of emergency or location of action

5. WHY(S)

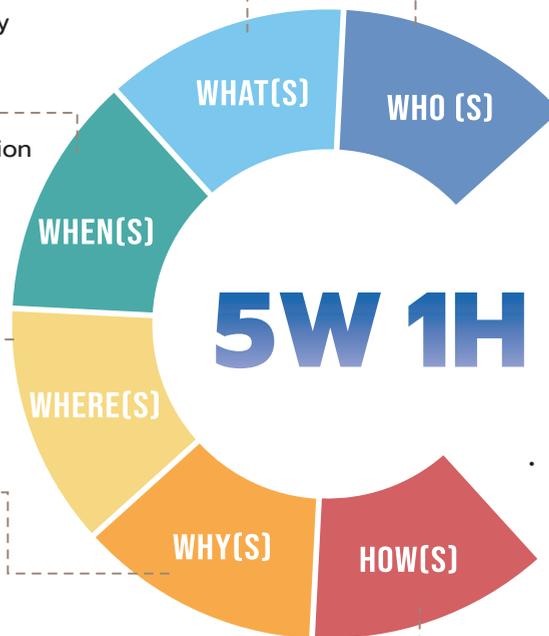
Identify objective(s) of action

6. HOW(S)

Identify step/process of taking action

1. WHO(S)

Who is related and who is impacted



Business Impact Analysis (BIA)

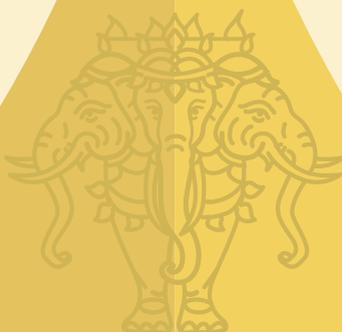
Analyzing activity, operation and possible impact on operation if there is any emergency or disruption of activity

First Response = Action of those directly related e.g. hotel owner, hotel staff

Secondary Response = Action of those related in the second tier e.g. related organization as identified in the plan of each area

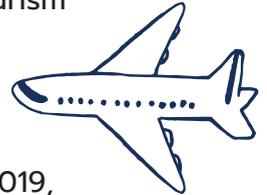


Situation, Trends and Responses to COVID-19 of Thai Tourism and Sports Sector



Trend of International Tourism

UNWTO has undertaken tourism-recovering initiative with “Restart Tourism” concept. It has found a start of slow recovery and forecast that international tourism will be able to pick up in the second half of 2021.



Despite 59.46% decrease in domestic tourism revenue from 2019, the industry has moved in a positive direction as a result of the recovery of economic activities, government’s policy to restore tourism, and efficient control over the pandemic.

Forecast of total revenue of Thailand’s tourism **in 2021**



700,000 - 1,520,000 million Baht.



The Worst
700,000 million Baht

The Best
1,520,000 million Baht

Source: Situation of Tourism in 2020-2021, Tourism Authority of Thailand
Tourism Industry Situation September 2020,
The Office of Permanent Secretary, Ministry of Tourism and Sports



Impact of COVID-19
on Global Tourism



Thailand's Tourism Operator
Sentiment Index 2/2020

“Stop COVID but Never Stop Thai Economy”



- **Enhance quality** and tourism safety
- **Push the government** and the private sector to make timely adaptation to rapid changes of the global context as a means to regrow Thailand’s service sector in 2 years
- **Develop** or create new magnet or tourist attraction (mega change)
 - + Design, presentation to attract quality tourists (high spend, long stay)
- **Make freshening**, amazing product diversification for the current groups of tourists
 - + Health Tourism
 - + Senior Citizen Tourism



“The World Health Organization (WHO)
filmed a documentary to promote Thailand's success in controlling COVID-19. Acknowledgement is attributed to the solid foundation of the public health system, implementation of All Sector Participatory Strategy, Village Health Volunteers (called Or Sor Mor) who are taking care of the situation in each local community, expertise of epidemiologist, capability of laboratories, rigorousness of identifying, isolation and quarantine, treatment and close contacts monitoring.”





Ministry of Tourism and Sports

4 Ratchadamnoen nok Road, Watsomanas,
Pom Prap Sattru Phai, Bangkok 10100

 กระทรวงการท่องเที่ยวและกีฬา
www.mots.go.th